

RECALL REFUND APPLICATION

(please write in CAPITALS)

NAME:
ADDRESS:
POSTCODE:
EMAIL ADDRESS:
ORDER DATE:
ITEMS ENCLOSED:
ORDER NUMBER:

To help us locate your order please complete as many fields as possible with the information you used when placing the order.

Please print this form out and enclose with your item(s) – Items returned without this information will not be able to be matched.

Please ensure you have proof of postage – we cannot refund items not received.

For used products we can offer a partial refund of 50% of the list price.

For new unused orders we will offer a full refund. Please note – we are a small company with limited funds – we will do our utmost to refund everyone but depending on volumes this could potentially cause the company to close down.

Please return with this form to:

It's Handmade Limited
Fetcham Park
Lower Road
Fetcham
Surrey
KT22 9HD